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What does your apprenticeship involve on a day-to-day basis?

“I carry out a variety of tasks in my apprenticeship depending on what needs to be done that day; this could be something I do on a regular basis or something I’ve never done before. An example of a task I undertake regularly is posting expense claims for foster carers on our system and then logging the claim on our tracking document.”

What is the most interesting part of your apprenticeship?

“The most interesting part of my role in Finance Support is being able to see the inner workings of a large organisation and how funds are managed and used within the Council.”

How will your Apprenticeship help you with your future career?

“This apprenticeship will help me in my future career by allowing me to learn the necessary skills and then be able to apply them in day to day work while being supported by both the my team and training provider.”



Usama

Finance Apprentice
Finance Support



**Apprenticeships at
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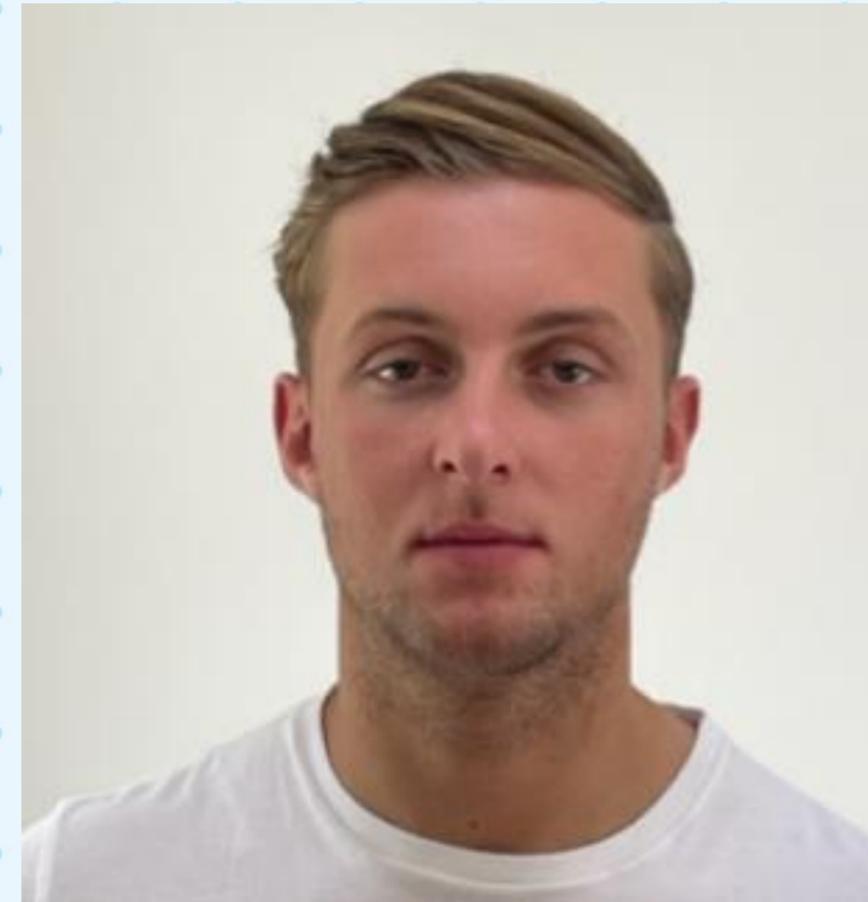
"My apprenticeship varies day-to-day as there are multiple tasks and projects happening for me to get involved in. In the first few months of my apprenticeship I was involved in the works on the ring road which was a big project to be exposed to so early on. Within the highways there are multiple teams, meaning all the work is different, so one day I could be working in structures, doing bridge or wall inspections and the next I could be in footways doing levelling or organising a scheme. The variety of work allows me to challenge myself whilst also learning new skills and seeing all the different aspects of the job."

What do you find most interesting about your apprenticeship?

"The most interesting part of my role is the variety of the tasks, there is always something new to do and be a part of. This allows me to be able to learn a lot from not only from my training ,but working alongside the skilled and experienced engineers who take time to explain and show me the correct way to handle tasks."

How is your apprenticeship helping you with your career goals?

"My apprenticeship gives me the opportunity to learn and develop my skills and knowledge in my chosen career of Civil Engineering. It gives me a good overview of the industry."



Finlay

Highways Technical Apprentice
Highways Technical Team



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"My day-to-day tasks are to index Free School Meals (FSM) e-mails and inputting Change of Circumstance forms on our system. We make sure that the school are receiving the correct FSM funding and have the right information for the children on their database."

What do you find most interesting about your apprenticeship?

"The most interesting thing about my apprenticeship is supporting customers through the application process. This allows me to learn more about the services we offer to customers and what they are eligible to apply for."

How will your Apprenticeship help you with your future career?

"My apprenticeship will help me progress in my future career as I can support people in the right way and learn more throughout this experience. I am excited to grow as an individual as well as make a positive impact for our customers. I also think this a great opportunity for me to expand my knowledge and skills as well as push myself further in a great department."



Jasmine

Apprentice Benefits Officer
Revenues & Benefits



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What does your apprenticeship involve on a day-to-day basis?

“As a Digital Marketing Apprentice my role focusses on social media and marketing activities promoting the work of the Employer Hub. This involves creating promotional material for upcoming job opportunities, events and other programmes advertised through The Job Shop. Recently I have also been liaising directly with customers and supporting them with any queries through various social media platforms.”

What was your experience like in the first month of your apprenticeship ?

“Within my first month at the council, I was welcomed by many friendly faces and an amazing team. As a recent school leaver, it took some time to adjust to my new surroundings, but I can now say that I am growing in confidence daily, and this is something that has been fed back to myself and my manager through various colleagues and would not have been possible without the support from my team.”

What do you find most interesting about your apprenticeship?

“I have found it interesting learning about different roles within different sectors and what qualifications and experience are required. Additionally, I have also found that I enjoy having the option for hybrid working, spending some days at the Job Shop and others working from home.”



Medina

Digital Marketing Apprentice
Employer Hub



Apprenticeships at Coventry City Council